

THE SURGERY IS MOVING

From **MONDAY 7th FEBRUARY** all services within Clydebank Health Centre will be relocating to the newly-built premises at Queens Quay, Clydebank.

Please take a few moments to familiarise yourself with this information.

Thursday 3rd February **NORMAL SERVICE (Kilbowie Rd)**

Prescription lines will close at 5pm and will not reopen until Monday 7th February to allow computer system and telephone transfer.

If you think you may be due repeat medication between 3rd–7th February, please **ORDER NOW**: we will be unable to process anything on these days without exception.

Friday 4th February: **EMERGENCY SERVICE ONLY (Kilbowie Rd)**

Practices will have limited access to computer systems and will be unable to access medical records, appointment or prescription details.

Monday 7th February: **NORMAL SERVICE (Queens Quay)**

We anticipate normal service on the Monday but please bear with us if there are any minor computer or telephone issues on this morning. Thank you for your patience.

Continued Covid-19 Restrictions

Until Scottish Government issue rule changes in relation to health services, we will still be operating under current guidance within the new health centre. This means we must continue to minimise footfall within the building to reduce the spread of infection:

- **Please telephone your surgery first for all enquiries.**
- **Only attend the health centre if you have a pre-booked appointment.**
- **Wear a face covering when inside the building.**
- **Sanitise hands and maintain social distancing.**
- **All prescriptions will be sent to your nominated pharmacy.**

How to find your practice within the new health centre:

The six existing GP practices will be split over two levels. If you are unsure of how to find your practice when you arrive, the Community Reception Desk, situated at the entrance, will be happy to assist.

GROUND FLOOR:



Other services situated on the ground floor include: *Treatment Room, Physiotherapy, Podiatry, Dietetics, Sandyford*

FIRST FLOOR

Accessed via main staircase or patient lifts.



Postal Address

Clydebank Centre for Health and Care
Queens Quay Main Avenue
Clydebank
G81 1BS

Telephone

There will be NO CHANGE to existing contact numbers or email addresses for all practices.

How to get there

BY CAR: Access via Cart Street or Cable Depot Road to enter Queens Quay Main Avenue. There is ample parking on site

BY BUS: There are bus stops near the Town Hall at Hall Street, or on Chalmers Street across from the train station.

BY TRAIN: Nearest station is Clydebank.

ON FOOT: From Glasgow Road, enter via Wallace Street or Hall Street to access the rear entrance.